



Warranty

Steel Dor warranties all doors, frames and hardware for a period of one year: Unless noted otherwise by the manufacturer. Example: Closers and Exit devices = 10 years ☐

- To be of good material and workmanship. ☐
- To be free of defects that would render them unfit for use in the intended manner.

Steel Dor will – at its option – without charge to the customer: ☐

- Repair any defective door, frame or hardware **OR** ☐
- Replace any defective door, frame or hardware as originally sold **OR** ☐
- Refund the purchase price of the defective door, frame or hardware.

Warranty is applicable only when the door, frame or hardware have been installed in accordance with the recommended installation instructions provided by Steel Dor or the original manufacturer and what is normally considered good practice in the building industry. Warranty is applicable only to door, frame or hardware that have been used in what is considered normal use in the building industry.

Any claim against this warranty must be made within 30 days of discovery. Any claim against this warranty must be made in writing to Steel Dor.

This warranty does not cover labor, installation costs, finishing costs, indirect or consequential damages.

Unauthorized back charges will not be accepted. Steel Dor is not responsible for repair or replacement claims unless prior written authorization to repair or replace was given.